

Eclectic Therapeutic Connections, PLLC

Client Rights Information

In the state of N.C., basic human rights are defined to be the right to dignity, privacy and humane care. In addition to these basic human rights, when you are receiving publicly funded MH/IDD/SA services, you have the right to:

- Privacy and the expectation that your personal information will be kept confidential;
- Review your medical record;
- ***The Right to receive a copy of your treatment and all documentations related to your care. You can obtain a copy of your treatment plan by requesting in person or by mail request to office address. As treatment plans are readily accessible, you should in most cases receive a copy of your treatment plan immediately upon request.***
- Receive care in the least restrictive environment suitable to meet your needs;
- Be informed in advance of potential risks and benefits of treatment or habilitation services, and to consent to or refuse these services;
- Participate in the development of an individualized, person-centered treatment or service plan
- Be free from mental and physical abuse, neglect and exploitation;
- Be free from unwarranted invasion of privacy;
- Be free from the threat or fear of unwarranted suspension or expulsion from services;
- Treatment, including access to medical care and habilitation, regardless of age or degree of MH/IDD/SA disability.
- Access medical care for treatment of physical ailments.
- Fill out an Advanced Directive, which describes how you want to be cared for if you are ever unable to decide or speak for yourself; and
- File a complaint or grievance if you have concerns that we cannot resolve together. You may file a grievance with the offices below:

Advocacy & Customer Service Section - Division of MH/DD/SAS

3009 Mail Service Center Raleigh, NC 27699-3009
919-715-3197 OR 800-662-7030
www.dhhs.gov/mhddsas

Disability Rights North Carolina

2626 Glenwood Avenue, Suite 550 Raleigh, NC 27608
877-235-4210 OR 919-856-2195
www.disabilityrightsncc.org

Client/Guardian Signature: _____

Date: _____